

Public Works- General Services

City of Newton Performance Management Scorecard

October 2013

Traffic Light Key

Green = actual value meeting or exceeding the target
Yellow = actual value within 10% of meeting target
Red = actual value more than 10% away from meeting target

Trend Key

Green = cumulative Year-to-Date better than Last Year-to-Date
Yellow = cumulative Year-to-Date the same as Last Year-to-Date
Red = cumulative Year-to-Date worse than Last Year-to-Date

Metrics measured monthly unless otherwise noted

		Monthly				Yearly		
Metric	Metric Goal	Avg.	Target	Actual	Result	LYTD	YTD	Trend
Streets and Sidewalks								
Outcome #1 Insure that projects are on time and under budget								
% of Construction projects on schedule	Keep a minimum of 100% of projects on schedule	98%	100%	86%		98%	90%	
% of Construction projects on budget	Keep 100% of project under budget	83%	100%	100%		80%	97%	
Outcome #2 User friendly and durable streets								
Number of miles re-paved	Repave 8 miles of road during FY2014			0.30			6.50	
% of Potholes repaired within 3 business days	Repair at least 100% of potholes within 3 days	83%	100%	92%		83%	92%	
Outcome #3: Ensure a safe citywide sidewalk system								
Miles of new sidewalk constructed	Construct 2 miles of sidewalk in FY2014			0.40			1.40	
Repair 2.5 miles of sidewalk	Repair 2.5 miles of sidewalk in FY2014			1.00			2.00	
% of Sidewalks made safe within 5 days	Make at least 100% of sidewalks safe within 3 days	80%	100%	89%		93%	82%	
Community Beautification								
Outcome #1 Create and maintain a beautified Newton								
# of BoxART traffic control box art design	Complete a total of 24 boxart traffic control boxes			0			0	
# of City Entrance Improvements: streets swept, traffic island cleanliness, cut grass, weeds and brush control	Complete improvements at 10 entrances 3 times per year			10			40	
# of Village Painting Projects (fire boxes, parking meter poles, fire hydrants, fences, etc.)	Complete 13 painting projects during FY14			13			42	
Trash and Recycling								
Outcome #1 Effective trash and recycling program								
Curbside recycling % of total tonnage	Improve recycling rate of 35%	35%	35%	36%		35%	34%	
% of Trash pickups made on time without issue	Maintain an accuracy rate of 99.99% for on-time collections	99.87	99.99%	99.96		99.88	99.95	
% of Recycling pickups made on time without issue	Maintain an accuracy rate of 99.99% for on-time collections	99.95	99.99%	99.98		99.95	99.98	
Transportation								
Outcome #1: Safe and Efficient Street Lighting Infrastructure and Efficient and Effective Parking Systems								
% of out of service parking meters replaced with _ days	Replace 100% of out of service parking meters in 7 days	100.00%	10.00%			100.00%	10.00%	
% of LED project completed on schedule	Complete 100% of project on schedule	100.00%	25.00%				25.00%	
% of Streetlamps repaired within 14 days of receipt	Repair at least 100% of streetlamps within 14 days	100.00%	94.00%				71.33%	
# of Miles painted (line painting)	Paint 30 miles of road in 2014	30	0.0				0.0	
% of Line painting projects completed on schedule	100% of painting projects on schedule	100.00%	96.00%				94.50%	

Notes